

Residential Treatment Gambling Therapist

Dudley Treatment Centre

Role Profile

Full time 35 Hours

Salary £24,000 - £28,000 (negotiable depending on experience)

About Us

This registered charity has nearly 50 years' experience in providing residential support and treatment for people who are severely addicted to gambling. They provide advice, education and high quality innovative therapeutic support to problem gamblers and those affected by gambling, through residential, online and outreach services.

About the Role

Providing therapeutic interventions and effective support to empowers clients to overcome their addiction to gambling and move forward with their lives.

We are looking for someone who will:

- Provide appropriate recovery-focused advice and support to assist residents to address their gambling problems
- To support residents through structured one-to-one and group-work interventions
- To undertake comprehensive assessments of need to inform personalised recovery/action plans
- To hold and manage a caseload of clients
- To assist residents in registering with local facilities
- To support residents to identify goals to meet wider health and social care needs, including housing, employment, debt, substance misuse, mental health, family issues, independent living skills etc.
- To liaise with a range of health, justice and social care agencies to support residents' needs
- To provide specific advice and guidance around money management, budgeting and debt advice, signposting to external agencies as required, and in liaison with the team's Support Workers.
- To assist residents with their resettlement process
- To support development of the Programme

Key Responsibilities

- To provide appropriate recovery-focused therapeutic advice and support to assist residents to address their gambling problems and achieve their goals in line with the Gordon Moody Treatment Programme.
- To support residents through structured one-to-one and group-work interventions using a range of therapeutic approaches, including CBT, Motivational Interviewing and Person-Centred techniques.
- To undertake comprehensive assessments of need to inform personalised recovery/action plans, alongside continuous risk assessment and reviews.
- To hold and manage a caseload of residents and keep clear and up-to-date records of their progress and any issues that are dealt with.
- To assist residents, in liaison with the Support Workers, in registering with local services such as GPs, housing and benefits departments; to work with residents to identify goals to meet wider health and social care needs, including housing, employment, debt, substance misuse, mental health, family issues, independent living skills etc.
- To liaise with a range of health and gambling treatment providers, criminal justice services and social care agencies to support residents' needs and recovery to facilitate access/signpost to wider support services as

necessary, both during treatment and on exiting treatment.

- To provide specific advice and guidance around money management, budgeting and debt advice, signposting to external agencies as required, and in liaison with the team's Support Workers.
- To assist residents with their resettlement process, including planning for treatment exit, accessing community support and relapse prevention advice.
- To support, review and develop the treatment programme through evaluation, continuous improvement and development of new projects.
- To take part in regularly reviewing content of the group programme with other therapeutic colleagues to ensure a clear and consistent approach across both treatment centres.
- To proactively support the work of the organisation with external stakeholders and act as an ambassador for GMA.
- To partake in learning and development opportunities for personal development and to maintain up-to-date knowledge within the field.
- To uphold and demonstrate the organisation's core

values at all times.

- Other associated duties will also be required, in line with the required performance of this role as necessary and as directed. All staff must adhere to all GMA's policies and procedures.
- All staff are required to work flexibly and dynamically to meet both the needs of the organisation and our service users, in line with our purpose and values.
- To uphold GM's service delivery procedures, including confidentiality, GDPR, risk management and accurate data recording.
- To ensure prompt identification and management of risks, incidents, safeguarding and delivery of quality interventions.
- To carry out required administration functions, including correspondence, monitoring, report writing, data capture and updating the electronic case management database, ensuring quality record-keeping at all times.
- To partake in available support structures, including managerial supervision, clinical supervision, team meetings and clinical meetings and handovers.

Person Specification

Qualifications

Essential

Desirable

- GCSE or above in English (or equivalent)
- Educated to Diploma level in Counselling BACP or equivalent
- Willingness to engage in learning and development, including training, relevant to the role
- CBT and/or Motivational Interviewing training and/or relevant qualification
- Health and Social Care, IAG qualification or equivalent
- Counselling/ Social Care/Mental Health qualification
- Addiction qualification/training
- Safeguarding (adults & children) training
- Peer support or Service User Involvement training
- Psychology (or similar) qualification
- Group-work qualification

Skills, knowledge & ability

Essential

Desirable

- Case management experience, including assessment and support planning
- Understanding of risk, incident, and safeguarding processes
- Communication skills, to include both written and verbal reporting
- Experience of facilitating structured group work with vulnerable and challenging groups
- Experience of working in a therapeutic environment/service, ideally with addiction
- Negotiation, advocacy, advice and signposting skills
- Ability to handle crisis situations and work flexibly to meet presenting needs
- Ability to work independently, as part of a team and as part of a wider organisation
- Evidence of continuing professional development and willingness to develop
- Experience of working in a structured health and social care environment (hostel, residential, prison, care home or similar)
- Knowledge and experience of the benefits system and working with benefits agencies